



New 9-1-1 Training Opportunity

Disaster Planning for PSAP's

This course is a primer in disaster planning to help 9-1-1 professionals prepare for and survive calamities that can cause disruptions to PSAP systems and failures in overall PSAP operations. The class focuses on what every employee of a 9-1-1 center can do before, during, and after catastrophic events to ensure they are able to provide continuous service.

Attendees will examine the major systems found in most PSAP, including Computer Aided Dispatch, radio, GIS and mapping, power supply, 9-1-1 telephony, and mobile data, and learn what impact the failures of such systems have on PSAP operations. Additionally, the class will address the backup procedures that PSAPs can implement and utilize in their effort to mitigate the impact of system failures. This offering employs a straightforward, non-technical approach, and provides both supervisory and non-supervisory PSAP personnel with the tools they need to help their PSAP withstand disasters.



WHEN November 9, 2017, 8:30 AM – 5:00 PM

WHERE St. Petersburg Hilton Bayfront - Harbor View Room, 1st Floor
333 1st St. S., St. Petersburg, FL 33701

COST FREE - Sponsored by the Florida Chapter of NENA
(A separate registration for this course is required and is not included with your conference registration.)

REGISTRATION www.flnena.org

FOR MORE INFORMATION Mark Whitby - mwhitby@pinellascounty.org
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